

Certificate

for

Dynacons Systems & Solutions Ltd.

78, Ratnajyot Industrial Estate,
Irla Lane, Vile Parle West,
Mumbai-400056 , India

Scope of application:
The IT Service Management System that covers the provision of IT Infrastructure Services (Servers, Network, Desktop Management and Monitoring, and Managed Security and Software Service) from within the boundaries of Dynacons. This is in accordance with Dynacons's latest version of Service Catalogue.

The validity of the CIS Certificate will be maintained via annual surveillance audits and three yearly renewal audits.

This CIS Certificate confirms the application and further development of an effective

INFORMATION TECHNOLOGY - SERVICE MANAGEMENT SYSTEM

complying with the requirements of standard

ISO 20000-1:2011

Registration No.: 00059/0

Date of initial issue: 24.7.2014

Valid until: 24.7.2017

Vienna, 24.7.2014

CIS – Certification & Information Security Services GmbH



Erich Scheiber
General Manager

